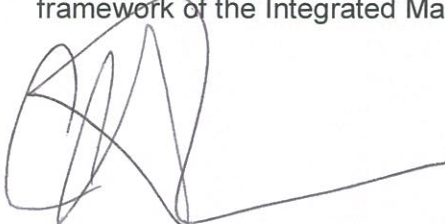


Quality Management System Policy

Premier Waste aims to provide service of the highest industry standard in a competitive manner. The aim of the business is to provide services that are on time and to established service requirements. Business objectives have been developed to monitor the quality performance of all areas of the business. Through these business objectives Premier Waste will ensure:

- Systems are in place to process and monitor client waste collection services to ensure that their needs are provided for and to react on service concerns promptly
- Collection and disposal activities comply with industry standards and legal requirements
- Compliance to the requirements of AS/NZS ISO 9001:2015 through frequent audits of the Management System and reporting findings and status of improvement actions to the management group
- The competency of personnel through structured induction training programs and frequent reviews of work performance to determine business KPI
- Fleet Vehicles, equipment, technology and systems are in line with best business practices enabling the most efficient waste collection service to industry
- Systems are in place to monitor and report on the service of Fleet Vehicles, Equipment and Technology to ensure productivity and business efficiencies are maintained
- Continual improvement systems are in place to improve business productivity, and changes to the business are reflected in the integrated management system
- The elimination of process and/ or service error through risk based analysis of collection service operations

Premier Waste Management are committed to ensuring the continuing and effective operation and improvement of their Quality System and the establishment of measurable objectives through the framework of the Integrated Management System management review process.



Chad Holland
General Manager